



FRS COUNTRYWEAR LIMITED

www.bestinthecountry.co.uk

GOODS RETURN

If you are not pleased with the goods you have chosen, please return them within 14 days. We will be happy to replace or exchange goods provided they are returned unused with this letter completed and enclosed with the returned goods.

1. Please return the goods in the packaging they came in ensuring that the package is properly sealed. Please fold clothing items carefully to avoid creasing in transit.
2. Please include this sheet with the returns checking that the account number and order number details are correct.
3. Please give details of why the goods are being returned. This will help us process your return quickly and help in improving our service in the future.
4. Please attach the required postage to the package for return.

N.B. If you are returning goods of high value we suggest you retain proof of posting and consider insurance against loss or damage.

Queries about returns & exchanges? Please call 08454 65 66 65

Returns Form

	Product 1	Product 2	Product 3	Product 4
Product Code	_____	_____	_____	_____
Reason for Return:				
Wrong Goods Supplied.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Goods are Faulty. Please indicate fault in Comments below:	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Goods are not suitable for my needs.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Please take the following action:				
Please credit my account	_____	_____	_____	_____
Please replace with different size / colour:	_____	_____	_____	_____

Comments: _____

Customer Number
Order Number

Please cut out the label below and attach securely to the returns package.

**FRS Countrywear Limited
Unit 13 Building 5
Stanmore Ind. Est.
Bridgnorth
Shropshire
WV15 5HP**

Customer Number
Order Number

FRS Countrywear Limited Swancote Bridgnorth WV15 5HA
Telephone:08454 65 66 65 Fax: 0800 848 8015 Email: sales@bestinthecountry.co.uk